

Submitting Your Registration

This form is for the use of 7th Annual Award & Conference participants only. Payment for registration must be included with your registration form. Forms received without payment will be returned unprocessed. Mail or fax your completed form with payment to:

Nefful USA
Event Department
18563 E. Gale Avenue
City of Industry, CA 91748
FAX: 1-888-363-3385

Earlybird/Advance/Full Rate Deadlines

There are three prices for ticketed events: the earlybird price, the advance price and the full rate price. Registrations submitted by the earlybird deadline of May 30, 2009 or the advance deadline of June 30, 2009 have substantially lower fees than full rate registration beginning July 1, 2009.

You must register by the advance deadline to receive your tickets and receipts in advance of the event. If you submitted your registration before the advance deadline and if by July 27, 2009 you have not received your tickets, call Nefful USA office at 626-839-6657 or email event@neffulusa.com

If your registration is received after the advance deadline, June 30, 2009, you will be charged at the full rate price and your tickets may not be mailed to you before the event. Pick up your tickets on-site at the 7th Annual Awards & Conference Registration Area in Beverly Hilton Hotel.

Ticketed Events

Tickets are available on a first-come/first-served basis. You may add tickets to an earlier registration by submitting a new registration form by mail or fax (Indicate on the new form that you have already registered for the event).

For International Distributors

International Distributors can also submit the registration form by fax or mail. Tickets will be picked up on-site at 7th Annual Award & Conference Registration Area. For international customers without toll-free access, please fax your registration form at 626-839-6927.

Ticket Pick Up Options:

- Pick Up at Nefful USA Office
- Ticket Mail Out (Canada and USA Only)
- Pick Up at Event Will Call Table

Pick Up at Nefful USA Office

For events taking place in Beverly Hilton Hotel, Beverly Hills CA, you can pick up your tickets in advance from the Nefful USA Los Angeles office. Our office address is:

Nefful USA
18563 Gale Avenue
City of Industry, CA 91748
Hours:
Monday - Friday from 9am - 6pm.
Closed on Holidays

Ticket Mail Out

We only mail out the tickets within Canada and to the USA. To ensure your tickets are delivered to you on time, the last day to have your tickets mailed out is 7 business days before the start of the event.

Pick Up at Event Will Call Table

You may pick up your tickets at on-site registration area. When picking up your tickets at the Will Call table you **MUST** bring a valid Photo ID.

Refund/Transfer Policies

If you cannot attend the seminars or awards dinner, it is possible to request a transfer or refund for your purchased tickets. A \$15 administrative fee will be deducted from **all** transfers and refunds. Promotional volume from package promotion is non-transferable. Promotional volume equal to package prices and applicable to payee only.

If you choose to transfer, we will apply the prorated amount of your registration fee to another activity within the 3-day event. The transfer request must be received before July 31, 2009. Please note that transfer requests may be denied due to seat availability.

If you choose to receive a refund for dinner or dinner table, refund requests must be sent in writing. Refund requests received by May 29, 2009 will be fully refunded, minus \$10 administrative fee. Requests received June 1st through the 30th will receive a 75% refund. Refund requests received July 1st through July 31st will receive a 50% refund. No refunds will be processed after August 1, 2009. No refunds for event package tickets.

Registered Guest Gift Package Policy

Ticket-holders **must** register or check-in the day of the event to receive a gift package. Gift packages may only be picked up at the event site. We will not disburse gift packages after the event dates or at another location. Only confirmed registered ticket-holders may receive a gift. One gift per ticket.

Questions?

Contact Nefful USA office at 626-839-6657, or via email at event@neffulusa.com. For general information or registration form, visit our website at www.neffulawards.com